

Sharon Oliver

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Board Qualifications

- Deep expertise in healthcare regulation, compliance, and professional licensure
- Experience advising and collaborating with government officials and state legislators
- Demonstrated financial stewardship over multi-million-dollar budgets
- Long-standing leadership of diverse stakeholder groups and interagency partnerships
- Accomplished in setting long-term strategy and governance frameworks
- Recipient of national regulatory excellence awards for leadership and policy reform

Professional Summary

Experienced regulatory and executive leader with a proven track record of governance, policy development, and strategic oversight. Adept at shaping regulatory frameworks, engaging with legislators and stakeholders, and leading high-performing teams. Brings a governance-focused mindset, financial acumen, and a strong commitment to mission-driven leadership. Poised to contribute sound judgment, organizational oversight, and strategic insight to a Board of Directors.

Core Competencies

- Executive Leadership & Team Management
- Strategic Planning & Budgeting
- Staff Development & Performance Oversight
- Business Process Improvement
- Regulatory Affairs & Policy Advocacy
- Stakeholder Engagement & Public Speaking

Technical Skills

- Microsoft Office Suite
- Database Management Systems
- Survey Tools & Social Media Platforms
- Cloud-based Knowledge Management

Professional Experience

Maryland State Board of Chiropractic Examiners & Maryland State Board of Massage Therapy Examiners

Executive Director: August 2019 – Present

- Directs all activities for two licensing boards, including administration and disciplinary actions for approximately 960 chiropractors, 600 chiropractic assistants, 100-120 chiropractic assistant trainees, 2,800 massage therapists, and 1,600 registered massage practitioners.
- Administer a combine annual budget of \$3.5 million across two licensing boards

- Testify at legislative hearings regarding proposed bills.
- Determines organizational structure and staffing needs of both boards
- Conducts regular audits of applications, licenses, and continuing education credits
- Advises each board on national and regional trends in chiropractic and massage therapy, in addition to legislative and regulatory initiatives affecting and necessary for each board's mission
- Advise Board leadership on statutory and regulatory reforms; assist in drafting legislation and promulgating regulations to advance regulatory alignment
- Plans, coordinates, supervises and evaluates the work of subordinates, including supervisors
- Oversees staff development and training
- Recommends to each Board the most appropriate data management system, assuring that the proper steps are followed in acquiring the system; ensure staff training, and assuring that equipment is adequate and operational
- Prepares and ensures that Board members receive agendas, minutes and supporting documents in a timely manner to adequately prepare for Board meetings
- Develops and maintains internal controls over the budget and revenues for two licensing boards
- Liaison with prosecutors; managers and officials of other agencies; law enforcement; stakeholders including local and national professional associations for each profession.

Maryland State Board of Dental Examiners

Compliance Manager: April 2014 – July 2019

- Ensured that Board members received agendas, minutes and supporting documents in a timely manner to prepare for Board meetings
- Made recommendations on changes to regulations and statutes
- Planned, organized and supervised the work of 9 subordinate staff including the investigator supervisor, investigators, paralegal, and administrative personnel
- Oversaw an average of 250 annual complaints and ensured investigations of alleged violations of statutes and regulations were conducted in a professional and timely manner
- Served as liaison between the Board, Board Counsel and the prosecutors at the Office of the Attorney General to prosecute disciplinary cases
- Tracked performance against established benchmarks (State Stat, Managing for Results) and prepared statistical reports for stakeholders including the board and state government
- Monitored adherence with prior legislative audits
- Implemented digital conversion of disciplinary case file for electronic review by the Disciplinary Review Committee (DRC)
- Served as staff representative to internal Dental Board committees including the Disciplinary, Case Management and Infection Control committees
- Represented the Board at conferences, the Dentists and Dental Hygiene Wellbeing committees.

Administrative Officer: March 2013 – April 2014

- Prepared Non-Public Consent Agreements for dental professionals who practice on expired license or certificates

- Prepared Order of Termination of Probation, Order of Termination of Consent Orders, and Consent Agreements

Education & Training

- University of Baltimore
 - Master of Business Administration (Finance and Management)
 - Bachelor of Science (Accounting)
- Council on Licensure, Enforcement, and Regulation (CLEAR):
 - Administrative Law and the Regulatory Process (2018, 2021)
 - Executive Leadership Program for Regulators (2018)
 - Certified Advanced Investigator (2014)
 - Regulatory Decision Pathway & Other Advanced Training (2014)

Recent Accomplishments

- 2025: Completed the Massage Board's 2025–2030 Strategic Plan
- 2025: Legislative revision to the Chiropractic Practice Act
- 2025: Successful Legislative Audit – no deficiencies
- 2024–2025: Developed & implemented online applications for both Boards
- 2024: Keynote Speaker – Holistic Massage Therapy Institute
- 2024: CLEAR Regulatory Excellence Individual Award recipient
- 2024: Enactment of HB 1498 – Prohibiting Aiding & Abetting Unlicensed Massage Practice
- 2023–2024: Enactment of SB215 & HB242 – Regulatory & Reimbursement reforms
- 2022: SB037 – Created single-tier licensure for massage professionals

Volunteer Activities

- FLCB District III Nominating Committee (2024–Present)
- FSMTB Committees: Finance, ERP, License Renewal, Nominating (2021–Present)
- Maryland Governor's Commission on Health Care Workforce Crisis (2022–2023)
- Word of Life International Church, Board Member (2017–2023)
- Friends School of Baltimore – Multiple Leadership Roles (2005–2010)
- Maryland Association of Realtors – DEI & Fair Housing Committees (2001–2009)

Community Service

- Habitat for Humanity
- Our Daily Bread